



Freight & Carriage

March 2020

Craig & Derricott Ltd

Freight Situation

EXPORT

Please be advised, during the current worldwide Covid-19 pandemic, and with the travel restrictions in place, carriers are unable or unwilling to hold quoted costs for export freight.

During this crisis, Craig & Derricott Limited cannot hold to Export carriage quotes as the market is so volatile and carriers are not confirming the true carriage cost until after the goods have been collected. Therefore, that any changes that are imposed after the carriage quotation will be passed onto the customer.

Export freight timings are also now variable, and C&D have no control or responsibility for Export consignments arriving on the expected date.

UK FREIGHT

Again, we are experiencing delays with all UK Carriers, C&D will make our best endeavors to dispatch on the appointed day but any delay will be out of our control.

ALL CUSTOMERS – EXPORT & UK

Where a customer closes early or has closed altogether without notifying C&D, then that customer will be liable in full for both the aborted delivery cost and for the subsequent replacement delivery. There is no excuse for not keeping us informed.

We do not take these actions lightly but have no choice in this unpredictable and volatile situation. I hope you are all well and managing through this difficult time.

Warm regards

A handwritten signature in black ink, appearing to read 'Kevin Miller', written over a white background.

Kevin Miller
Managing Director

Craig & Derricott Ltd