

ION Charge Quick Set-up Guide

Scan the below QR Codes to view the Installation Manual and download the ION Charge Smart App.

Step 1
Installation Manual



Step 3



Or

Step 3



Step 1: Download the installation manual by scanning QR code above.

Step 2: Install your EV charger and IONsens in accordance with installation manual.

Step 3: Download free Smart ION Charge APP by scanning QR code above and register your user email account. A verification code will be sent to this email address to enable you to login.

Step 4: Click on “Add Charger” and follow the installation manual to setup.

NOTE: Each user must have their own login account to use the EV Charger. When using the APP, you will need to repeat Step 4 to add the charger to that account.

Product rating label for Charger ID



Contact Us

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Important Safety Information

Note: Please read all instructions before Installing and using this product. Store in a safe place for reference.

The EV charger should be installed, commissioned, and maintained by or under the supervision of a competent electrician in accordance with current electrical engineering codes of practice, requirements for electrical installations (BS7671), statutory requirements and any specific instruction issued by the company. Damage to the equipment, connected systems or to property caused by improper installation are the responsibility of the installer.

WARNINGS

Warning: Do not install or use the EV charger near flammable, explosive, harsh, or combustible materials, chemicals, or vapours.

Warning: Turn off the power at the circuit breaker before installing.

Warning: The EV charger must be grounded through a permanent wiring system.

Warning: Use the EV charger only within the specified operating parameters.

Warning: Never spray water or any other liquid directly at the EV charger, or IONSENS.

Warning: Never submerge the EV charger, charge plug or IONSENS in liquid.

Warning: Store the charge plug (EV03221010) in the docking station to prevent unnecessary exposure to contamination or moisture.

Warning: Do not use the EV charger plug if it is defective, appears cracked, frayed, broken, or otherwise damaged.

Warning: The EV charger plug and IONSENS is not user serviceable. Do not attempt to disassemble, repair, tamper with, or modify. Contact C&D to report any damage or faults.

Warning: Do not touch the EV charger plug terminals with fingers or sharp metallic objects, such as wire, tools, or needles.

Warning: Do not insert fingers or foreign objects into any part of the EV charger socket.

Warning: Use of the EV charger may affect or impair the operation of any medical or implantable electronic devices, such as a cardiac pacemaker or an implantable cardioverter defibrillator. Check with your electronic device manufacturer concerning the effects that charging may have on such electronic devices before using the EV charger.

CAUTIONS

Caution: Do not use private power generators as a power source for charging.

Caution: Incorrect installation and testing of the EV charger could potentially damage the vehicle's battery, components, and/or the EV charger itself.

Caution: Do not operate the EV charger or IONSENS in temperatures outside its operating range -30°C to +50°C.

Caution: Do not use any adaptors or cable extension cords with this EV Charge unit.

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