

To: All affected Customers

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CQA Number: CQA0019

Date: 13/11/2023

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Title: 20A to 80A Diecast Isolators

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**Affected Product Identification:**

Complete range of SDD# / EDD#

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**Reason for Change:**

- |   |   |                                    |
|---|---|------------------------------------|
| <input type="checkbox"/> Design                 | <input checked="" type="checkbox"/> Processing          | <input type="checkbox"/> Logistics |
| <input type="checkbox"/> Manufacturing Location | <input checked="" type="checkbox"/> Quality/Reliability | <input type="checkbox"/> Material  |
| <input type="checkbox"/> Other: If applicable.  |   |                                    |

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**Change Description:**

Enhance the painting process around conduit entries to eliminate paint accumulation in the spot face areas. This improvement serves the dual purpose of facilitating easier installation for the user and enhancing earthing when utilising metal cable glands. Notably, these modifications to the painting approach do not compromise the fit, form, or function of the enclosure, which is crafted from high-quality aluminium diecast material.

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**Image(s) of Change** (Where possible)



Painted

Un-painted

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**Identification Method to Distinguish Change:** Rolling Change

Additional Details: If applicable.

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**Proposed First Ship Date\*:** 17/11/2023

\*The proposed first shipment date is the forecasted date that a customer may expect to receive changed product. This is determined by the estimated date of inventory depletion on the PCN issue date. This may be affected by fluctuations in supply and demand. Consequently, although customers should be prepared to receive changed production this date, Craig & Derricott Ltd will continue to ship pre-changed product until a time in which inventory has been depleted. This may result in pre-changed product being shipped to customers after this forecast date.

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**Craig & Derricott Contact:** sales@craigandderricott.com

Craig & Derricott Ltd will deem this change accepted unless specific conditions of acceptance are provided in writing within 30 days from the date of this notice. All correspondence must be sent to the Craig & Derricott contact email address listed above.

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**Craig & Derricott Approval:** A. Tucker

Date: 13/11/2023